

# Jumpstart Your Journey

Thursday, April 21<sup>st</sup> and Friday, April 22<sup>nd</sup>

Elms Hotel and Spa, Excelsior Springs, Missouri

## DAY ONE – THURSDAY APRIL 21<sup>st</sup>

|                  |   |  |
|------------------|---|--|
| 8:00 am          | <b>Registration and Breakfast</b>   |  |
| 8:30 – 8:35 am   | <b>Welcome and Opening Remarks</b><br><i>Stephanie Norling, Executive Director/Mentor, San Diego, CA</i>  |  |
| 8:35 – 9:30 am   | <b>Crossroads of America</b><br><i>Where We've Been and Where We're Headed</i><br><i>Lowell Kruse, Chair and Co-Founder/Mentor, St Joseph, MO</i>   |  |
| 9:30 – 10:00 am  | <b>Are We There Yet?</b><br><i>Introduction to the Communities of Excellence Dashboard and How to Use It</i><br><i>Kim Halfhill, Faculty/Mentor, Excelsior Springs, MO</i>  |  |
| 10:00 – 10:20 am | <i>Been Driving All Day - Need a Brake</i>  |  |
|                  | <b>National Learning Collaborative Participants</b>   | <b>General Participants</b>  |
| 10:20 – 10:50 am | <b>Going the Extra Mile to (Re)Engage your Volunteers and Partners</b><br><i>Kim Halfhill, Faculty/Mentor, Excelsior Springs, MO</i>  | <b>Starting your Journey to Community Performance Excellence</b><br><i>The Why and How of Forming a Community Excellence Group</i><br>Interactive Presentation and Table Activities<br><i>Christel Gollnick, Faculty/Mentor, Trimble, MO</i><br><i>Stephanie Norling, Executive Director/Mentor, San Diego, CA</i> |
| 10:55 – 12:15 pm | <b>Looking in the Rearview Mirror – What We've Learned So Far</b> <ul style="list-style-type: none"> <li>• Leadership</li> <li>• Strategy</li> <li>• Communication</li> </ul> Promising Practice Presentations and Table Activities |  |
| 12:15 – 1:15 pm  | <i>Lunch and Refueling Time</i>   |  |
| 1:15 - 2:15 pm   | <b>No Road is Long with Good Company - The Thrive Excelsior Journey</b><br>Panel Presentation<br><i>Thrive Excelsior Steering Committee and Task Force Members, Excelsior Springs, MO</i>   |  |
| 2:15 – 2:30pm    | <i>Been Driving All Day - Need a Brake</i>  |  |

## DAY ONE CONTINUED

|                | National Learning Collaborative Participants   |   | General Participants  |
|----------------|--|---|---|
| 2:30 – 3:45 pm | <b>Road Trip Conversations</b> <ul style="list-style-type: none"> <li>Funding your Community Excellence Journey</li> <li>Succession Planning</li> <li>Using Data</li> </ul> Presentations and Table Activity | <b>Mapping your Journey – Writing your Communities of Excellence Application</b><br>Brian Lassiter, Faculty/Board/Mentor, Minneapolis, MN<br>Brenda Grant, Faculty, Southside, WV | <b>Introduction to the Baldrige-based Communities of Excellence Framework</b><br>Interactive Presentation and Table Activities<br>Manuel Castañeda, Faculty/Mentor, Rio Rancho, NM<br>Gary Floss, Faculty, New Brighton, MN |
| 3:50 – 4:00 pm | <b>Wrap Up of Day One</b><br>Harry Hertz, Faculty, Boyds, MD   |   |   |
| 4:30 – 6:00 pm | <b>Let's Have a Wheel Nice Time!</b><br>Reception and Networking<br>Generously hosted by the City of Excelsior Springs   |   |   |

## DAY TWO – FRIDAY APRIL 22<sup>nd</sup>

| 8:00 – 8:30 am   | <b>Welcome, Reflections from Day One, and Breakfast</b><br>Sandra Potthoff, Faculty/Board/Mentor, Nisswa, MN  |   |
|------------------|---|---|
| 8:35 – 9:30 am   | <b>Keynote</b><br>Keynote Presentation<br>Presenter to be Confirmed   |   |
| 9:30 – 9:45 am   | <i>Been Driving all Day - Need a Brake</i>  |   |
| 9:45 – 10:45 am  | <b>Overcoming Roadblocks</b><br>Panel Discussion  |   |
| 10:45 – 11:00 am | <i>Been Driving all Day - Need a Brake</i>  |   |
|                  | National Learning Collaborative Participants  | General Participants  |
| 10:45 – 11:45 am | <b>Get to Know Your Traveling Companions</b> <ul style="list-style-type: none"> <li>Alumni (Cohorts 1 and 2)</li> <li>Cohort 3</li> <li>Cohort 4</li> <li>Cohort 5</li> </ul> Activity and Discussion grouped by Cohort and Faculty | <b>Destination Community Collaboration</b><br>Viewing your Community as an Inter-connected System<br>Interactive Presentation<br>Christel Gollnick, Faculty/Mentor, Trimble, MO<br>Manuel Castañeda, Faculty/Mentor, Rio Rancho, NM |
| 11:45 – 12:00 pm | <b>Closing Remarks and Conference Conclusion</b><br>Stephanie Norling, Executive Director, San Diego, CA  |   |

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