

Lighting the Way to Excellence

Friday October 21st, 2022
Hard Rock Hotel and Conference Center, San Diego, CA

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7:30 - 8:00 am	Registration and Breakfast	
8:00 - 8:30 am	Welcome and Introductions <i>Stephanie Norling, Executive Director</i>	
8:30 - 9:30 am	Wind in Our Sails: How the Communities of Excellence Framework has Strengthened Community Work in the San Diego Region Join San Diego community leaders as they share their community excellence journey. The discussion will highlight why the Communities of Excellence Framework initially resonated with the group, and how it has supported their community work through the <i>Live Well San Diego</i> vision. Lessons and experiences will provide insights on the use of community data, partner engagement, and key processes.	
9:30 - 9:45 am	<i>Oh Buoy. Break-Time!</i>	
9:45 - 11:00 am	The Buoys and Beacons of Understanding Your Why Measuring your Progress and Results Presentation and Activity <i>COE Faculty</i>	
11:00 - 11:10 am	<i>Oh Buoy. Break Time and Transition to Deep Dive Sessions</i>	
	NLC Participants	General Participants
	Navigating Through the Fog: Spotlights on Promising Practices Round one	Starting your Journey to Community Performance Excellence <i>The Why and How of Forming a Community Excellence Group</i> There is no chief executive officer in a community, but there are many people engaged in the leadership of its core areas of education, economics, health, and quality of life who, together, serve the same function as a CEO. Why is thinking about community leadership differently valuable? In this session, we'll discuss this question with existing and newly forming groups alike as we introduce promising practices for how to take the spark of interest in collaboration and performance improvement to the next level with this Framework. We will also cover different leadership structures, resident engagement techniques, and decision-making methods that can help everyone involved see, believe, and do more. Join us and take away some valuable tips that can be used immediately to help move your shared priorities forward and follow-through on plans and great intentions.
12:00 - 12:45 pm	<i>Lighthouse Lunch</i>	
	NLC Participants	General Participants
12:45 - 1:30 pm	Navigating Through the Fog: Round Two	Introduction to the Communities of Excellence Framework Community work is complex! An innovative, Baldrige-based systems approach can help you engage more people, collaboratively align efforts, and improve outcomes in the community. Learn how this framework can be used to create approaches, options, and solutions to collaboratively enact meaningful change in your community.
1:30 - 2:15 pm	Steering Clear of the Rocks Q&A Session	
2:15 - 2:30 pm	Wrap Up and Conference Conclusion	