2020 Journey to Community Excellence (Level 2) Examiner Timeline and Key Information

Applications for the Journey to Community Excellence (Level 2) assessment and recognition will include a Community Profile, responses to category 1, category 2, item 7.1 questions (1) and (2), item 7.4 question (1), and item 7.5 question (2).

For categories 1 and 2, you will evaluate the applicant's responses with regard to the approach and deployment of key processes, as well as alignment with information in the Community Profile. For category 7, you will evaluate the applicant's performance levels and trends, as well as alignment with information in the Community Profile and categories 1 and 2. The application will be a maximum of 17 pages plus a glossary of abbreviations.

Estimated Time Commitment: approximately 20 hours including 2 video conferences

Key Dates

- Friday May 29th: Last day to apply to be examiner
- Wednesday, June 17th: Examiners are notified of community assignment and receive doodle polls to schedule required video conferences
- Wednesday June 24th: Last day to respond to doodle polls
- Monday, July 13th at 12:00 pm ET/9:00 am PT: Webinar tutorial on the Journey-Level Assessment (date not confirmed)
- Friday, July 17th: Application received by the examiner team
- Monday August 3rd Friday August 7th: 90-minute **video conference** with the examiner team and a representative from the applicant community
- Friday August 21st: Examiners complete application review
- Monday August 31st Friday September 11th: 3-hour consensus **video conference** with the examiner team
- October 15th: Final feedback report sent to community

Phase One - Preparation: June 17th - July 16th

- 1. Examiners are notified of community assignment and receive video conference scheduling instructions and logistics on Wednesday June 17th.
- 2. Webinar tutorial on the Journey-Level Assessment (July 13th at 12:00 pm ET/9:00 am PT) date not confirmed
- 3. Examiners review instructions and prepare for initial independent assessment.

Phase Two -Independent Assessment: July 17th to August 7th

1. Community applications and template for review are sent to examiners on July 17th.

- 2. Read the Communities of Excellence Framework in its entirety, paying close attention to the Community Profile, category 1, 2 and items 7.1(1) and (2), 7.4 (1) and 7.5(2). Also read the notes for each item as well as the glossary of key terms.
- 3. Read the Journey to Community Excellence application assigned including the glossary of abbreviations.
- 4. Make a list of questions or areas where you need more information (note specific category and item if applicable) and send these comments to Stephanie (snorling@communitiesofexcellence2026.org) by Friday July 24th.
- 5. Team lead compiles final list of questions to send to applicant by Wednesday July 29th.
- 6. <u>Participate in first video conference with examiner team</u> and applicant community representative to discuss questions (August 3rd- August 7th for 90 minutes).

Phase Three - Feedback Formulation: August 8th - August 21st

- 1. Re-read the Journey to Community Excellence application and use the template provided to write your application comments.
 - a. Write up to three highlights and 3 considerations in total related to their Community Profile.
 - b. Write at least 1 highlight and 1 consideration for each question in categories 1 and 2 and items 7.1(1), (2), 7.4(1) and 7.5(2). Write your comments in the section that corresponds to the Category and item number and the relevant column i.e. Highlight or Consideration.
- 2. For categories 1 and 2, focus these highlights and considerations on the evaluation factors of approach and deployment, as well as alignment with information in the Community Profile.
- 3. For items 7.1(1) and (2), 7.4(1) and 7.5(2), highlights and considerations should focus on the levels and trends reported. Also focus on the alignment of the results with information in the Community Profile and categories 1 and 2.
- 4. List any key themes observed or general feedback at the end of the template.
- Once completed, email this form to Stephanie (snorling@communitiesofexcellence2026.org) by Friday August 21st.

Phase Four – Consensus and Final Feedback: August 31st – September 30th

- 1. <u>Participate in consensus video conference (2nd video conference)</u>. During this meeting all examiners will agree on the final comments that will be provided to the community applicants. (Monday August 31st Friday September 11th for 3 hours).
- 2. Review draft Feedback Report and provide comments by September 30th.