

# The Five Milestones of the Impact Pathway

Process Improvement  
and Continuous  
Learning

Systems Thinking  
and Leadership

**Milestone 5**  
Sustain and Scale  
What Works

**Milestone 1**  
Form Your Team  
and Set a Shared  
Direction

**Improved Quality  
of Life through  
Systems-level  
Transformation**

**Milestone 4**  
Act, Learn, and  
Adapt

**Milestone 2**  
Understand the  
Current State

**Milestone 3**  
Focus, Align, and  
Plan for Action

Data Alignment and  
Shared Measurement

Resident Voice and Cross-  
sector Collaboration